



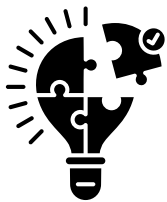
CASE STUDY

Off-Channel Communication Digital Forensic Collection & Data Extraction



CHALLENGE

Federal regulations require many financial services companies to preserve client communications, which is particularly challenging when employees use personal phones to text business contacts. Companies face technical, privacy and HR challenges when needing to search employee-owned devices.



SOLUTION

Our client retained Repario to bring in a rapid-response team with the technical experience to perform needed digital forensic collection and searching, and with the interpersonal skills to manage the variety of employee concerns that would need to be addressed in real time. Repario forensically imaged and searched the smart phones of 50 employees, exporting business-related text messages to satisfy client regulatory needs while protecting employee privacy interests.



VALUE

This engagement was focused both on preserving evidence and one of our client's most important assets, its relationship with key employees. Our expertise, social intelligence and responsiveness helped the client meet its compliance obligations while preserving its valuable employment relationships.

They are highly innovative and created a forensic process that enabled us to avoid certain types of litigation.
- General Counsel at National Corporation

